Zeus <u>Voter Manual</u>

Introduction

ZEUS

Zeus is a web-based e-voting platform for conducting verifiable elections in which votes remain confidential and anonymous. All election-related operations, from election setup and configuration by the election organizers to vote submission by voters, are performed remotely over a network connection to the internet.

Voters can access Zeus using a web-browser. The exchange of information is protected by mechanisms similar to those applied to online financial transactions. Voters can submit their votes within the specified time-period and receive a digital vote receipt.

The integrity of the election results is mathematically verifiable through cryptographic methods, without breaching vote confidentiality.

In this document we describe in detail all necessary information for a voter, user of Zeus, to participate in an online election. Although primarily addressed to voters, this manual may also prove useful for members of the election committee as well as election administrators, as it provides an in-depth understanding of the vote submission process and helps more effectively support voters who might face difficulties.

Prior to Polls Opening

As soon as the election has been set up and its parameters finalized, the election administrator will send a message to all registered voters through e-mail. The message contains useful information regarding the user's participation in the election, such as the starting and ending dates and contact information (Figure 1).

us Elections Time to Vote		
Zeus Elections	11:10 (7 minutes ago) 📩 🚺	
Legitimate recipient: Griffin Julia		
Dear voter,		
You are invited to vote in the poll:	Starting/Ending	J
Rector Elections Rector Election	date and time	
starting Nov. 14, 2016, 4 p.m., and ending Nov. 17, 2016, midnight Your registration ID is: 2.		
To submit your vote, follow the link below		
https://zeus.gmet.gr/zeus/elections/acbf6426-52a7-41b7-8584-797390c8c466 faed8e032c4f/l/4d19121f-f35a-4c56-8102-d47311a3bb84/knrMPeXxBCa4	6/polls/d01fabe8-444b-4256-b100-	
Information:		
* You can vote more than once. Only your last vote will be counted.	Link to Zeus voting w	eb
* For information about the voting you can contact the trustees by phone,	application	
213-123 4567		
or by email,		
rectorelections2016@gmail.com	Contact	
* If you want to initiate an audit vote, the valid audit codes are HDTUb XXzKS ra3cM qYDus Otherwise ignore those codes above.	information	
The voting takes place in the web browser in your computer, where your choices are recorded and encrypted before being submitted. We recommend the following browsers:		
- Mozilla Firefox (version 10 or newer) - Google Chrome (version 8.0 or newer)		
Important:		
The present message is strictly personal and confidential.		
Do not forward or show it to others. Do not reply to this. Instead, you can write to <u>rectorelections2016@gmail.com</u> . If you are not the legitimate recipient, please delete this message and contact <u>helpdesk@zeus.gmet.gr</u>		



Figure 1. E-mail invitation sent to voters

The same message also contains a **personal and confidential** link to the Zeus voting web application (Figure 1). Using this link, the voter may visit the application at any time and find more info about the election, including the composition of the election committee, the list of candidates, the starting and ending dates. Furthermore, during the time-period specified by the election administrator, the voter will be able to submit his/her vote through the same web application.

It is strongly recommended to save this personal link or the whole message body to a secure offline location, in order to ensure the voter's being able to access Zeus even if there is no access to his/her e-mail account during the voting period. For example, the user could copy the text into a simple text file and save it to his/her personal computer's hard-drive or a portable storage device.



Vote Casting

By clicking the link in the e-mail invitation, the voter is redirected to the "digital voting booth" of Zeus. There, the voter has access to information regarding the voting period (Figure 2), the members of the election committee (Figure 3) and the digital ballot (Figure 4).

(Normal ZEUS			
	r <u>Griffin Julia</u> — " Rector Elect pout	tions, Rector Election	
ector Elections ector Election			
Election information	Ballot Trustees list	r	
Voting starts at: Nov. 14,		Voting ends at: Nov. 17, 2016, midnight	
Voters count: 2			
Support			
Support Election support email rectorelections2016@grr Election support phon	nail.com	Enter voting booth	-+

Figure 2. The "digital voting booth"





Figure 3. Composition of the election committee

Figure 4. Digital ballot

In order to initiate the vote submission process, the voter clicks the "Enter voting booth" button (Figure 2).

At any point, clicking the button labeled "Information" in the top-right corner, brings up a dialog containing a short description of the election's topic and contact information (Figure 5).



Figure 5. Short description and contact info

Furthermore, the page contains detailed instructions regarding the ballot submission (Figure 6). The process is completed in two steps:

- 1. Filling in the digital ballot
- 2. Ballot encryption and submission

After reading the instructions the voter can click the "Start" button (Figure 6).

(Normality) ZEUS	
(EXAMPLE ZEY	Σ
Rector Elect Ballot selection	Ballot submission
	s' electronic voting booth nust have followed the invitation link sent to you via email or SMS to vote for « Rector
To submit a ballot relevant informati	t follow the instructions. Your progress will be shown at the top of the page, along with other ion.
1. Filling in you	r ballot.

Figure 6. Initiating the vote submission process

Help Exit

Poll identifier: f7rwvGSHGkLpWVXxb30RZ59OIaHsiEgrZMzxktvEHys

Your previously recorded selections will be encrypted in your computer by the web browser itself, and then they will be submitted over the network to Zeus. A submission receipt will be sent to you via email. You can use the invitation link, again, to submit a new ballot. Each time, your new vote will replace the

previous one.

Start

During the first step, the voter interactively fills in the digital ballot according to his/her preferences (Figure 7, Figure 8).

01G174			
	JS		
Ballot selection	Ballot submission		
Ballot Selection	Dallot Submission		
Click on the candida	ates names on the left to fill	your ballot. If you want to remove a choice	e click over the candidat
		your ballot. If you want to remove a choice	o onon over the currendu
name on the right co			
		Candidates choices	
name on the right co		Candidates choices Ballot choices 1	Harvey M
name on the right co Candidates	olumn.		
name on the right co Candidates	olumn. Alex Brown arbara Zane	Ballot choices 1	
name on the right co Candidates	olumn. Alex Brown	Ballot choices 1	
name on the right co Candidates	olumn. Alex Brown arbara Zane	Ballot choices 1 Ballot choices 2	
name on the right co Candidates	olumn. Alex Brown arbara Zane arvey Moore aine Bennett	Ballot choices 1 Ballot choices 2 Ballot choices 3	
name on the right co Candidates	olumn. Alex Brown arbara Zane arvey Moore	Ballot choices 1 Ballot choices 2 Ballot choices 3	
name on the right co Candidates	olumn. Alex Brown arbara Zane arvey Moore aine Bennett	Ballot choices 1 Ballot choices 2 Ballot choices 3 Ballot choices 4 Ballot choices 5	
name on the right co Candidates	Dlumn. Alex Brown arbara Zane arvey Moore aine Bennett Anna Geller	Ballot choices 1 Ballot choices 2 Ballot choices 3 Ballot choices 4	

Figure 7. Filling in the digital ballot (1/2)

In the left column ("Candidates") the voter may view the candidates' names. In the right column ("Candidates choices") the voter's choices are displayed in order of preference. The voter is requested to indicate his/her preference for candidates, by selecting them with the corresponding series. The voter selects the candidate of his/her first choice, then the second one, and so on. The voter may choose any number of candidates, from none (so the ballot is considered "blank vote") to all.

In order to select a candidate, the voter has to simply click on his/her name on the left column. The selected candidate appears then on the right column ("Candidates choices") (Figure 7). In the same way, the voter may select the candidate of his/her second choice, and so on (Figure 8). The blue background color designates an unselected candidate, while the candidates that have already been selected appear on green background. In a similar way, to remove a candidate from his/her choices, the voter simply clicks on the candidate's name on the **right** column.

🔎 ZEUS		
ZEUS		
Candidates	Candidates choices	
Alex Brown	Ballot choices 1	Harvey Moore
Barbara Zane	Ballot choices 2	Elaine Bennett
Harvey Moore	Ballot choices 3	Alex Brown
Elaine Bennett	Ballot choices 4	Benjamin Woods
Anna Geller	Ballot choices 5	
Benjamin Woods	Ballot choices 6	

Figure 8. Filling in the digital ballot (2/2)

As soon as the voter has finished filling in the digital ballot, he/she can proceed to the next step by clicking the "Continue" button at the bottom of the page (Figure 9).

Submit audit ballot	Continue
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Figure 9. Proceed to step 2 of the vote submission process

At this stage, the ballot is automatically encrypted by the voter's web browser in order to ensure vote confidentiality. This operation may last a few seconds, depending on the processing power of the voter's computer. Before the final submission of the encrypted vote to the server, the user has the chance to review his/her choices (Figure 10). If the user wishes to modify any of his/her choices, he/she can return to the previous step by clicking the "Back to ballot selections" button (Figure 10).

(Selling) ZEUS	

Rector Elections, Rector Election	Information		
Ballot submission			
Your ballot has been encrypted successfully. Confirm your selections as they are presented below.			
Choice 1: Harvey Moore Choice 2: Elaine Bennett Choice 3: Alex Brown Choice 4: Benjamin Woods			
Back to ballot selections			
□ I confirm that I am alone and nobody else has witnessed my selections.			
Submit ballot			

Figure 10. Reviewing one's choices

Confirm choices Before submitting a vote to the server, the user has to confirm that he/she is alone in front of the terminal and nobody else has witnessed his/her selections", by checking the appropriate checkbox (Figure 11). Finally, the vote can be submitted by clicking the "Submit ballot" button.

Return to step 1

	ZEUS
	Rector Elections, Rector Election
	Ballot selection Ballot submission
_	Your ballot has been encrypted successfully. Confirm your selections as they are presented below.
	Choice 1: Harvey Moore Choice 2: Elaine Bennett Choice 3: Alex Brown Choice 4: Benjamin Woods
	Back to ballot selections
	I confirm that I am alone and nobody else has witnessed my selections.
	Submit ballot



The encrypted ballot is sent to the Zeus server, which in turn informs the user that the vote has been recorded successfully (Figure 12, Figure 13). At the same time, a digital vote receipt is automatically issued and sent to the voter's e-mail address in plain-text format (Figure 13).





Figure 12. Successful vote submission

It is the voter's responsibility to safe-keep this file, as its presentment is necessary for the review of a ballot challenge. It is recommended to save the receipt locally, on the user's personal computer (or any other secure medium), in order for the file to be accessible even when there is no access to the user's e-mail account. The file is available either for download from the vote submission confirmation page (Figure 12) or as attachment to the e-mail message sent to the voter (Figure 13).

Zeus Elections <elections@zeus.grnet.gr> to me You have successfully cast a vote in Rector Elections Rector election as Julia Griffin with registration ID: 1 you can find your encrypted vote attached in this mail. Attached digital vote receip</elections@zeus.grnet.gr>	Rect	or Elections - vote cast Inbox x	
Rector Election as Julia Griffin with registration ID: 1 you can find your encrypted vote attached in this mail. Attached digital vote receip			
Rector election as Julia Griffin with registration ID: 1 you can find your encrypted vote attached in this mail. Attached digital vote receip		You have successfully cast a vote in	
Julia Griffin with registration ID: 1 you can find your encrypted vote attached in this mail. Attached digital vote receip			
with registration ID: 1 you can find your encrypted vote attached in this mail. Attached digital vote receip		as	
Attached digital vote receip			
digital vote receip		you can find your encrypted vote attached in this mail.	
diaital vote receip			
diaital vote receip			
digital vote receip			
Vote.signature		Vote.signature	digital vote receipt

Figure 13. E-mail message with digital vote receipt

NOTE:

Voters are allowed to submit as many votes as they wish as long as the polls are open. This is a standard feature in electronic voting to guard against coercion. As the voters do not vote in a controlled environment (polling station), it is possible that they vote under duress. If this is so, they can then cast a vote reflecting their true choice later. Every new vote automatically voids the previous one and the proof of the previous vote's cancellation is included in the new digital vote receipt sent to the user.



Prerequisites

A personal computer with an active internet connection is all that is needed for a voter to participate in the election.

To ensure the voters' access to Zeus, even if there is no access to their e-mail account during the voting period, it is recommended to save the relevant e-mail message to a secure offline location (personal computer's hard-drive, portable storage device, etc.).

One of the supported web browsers should be installed on the user's personal computer. If not already installed, the supported web browsers can be downloaded by following the links below:

 For Google Chrome:
 https://www.google.com/chrome/

 For Mozilla Firefox:
 https://www.mozilla.org/firefox/

In order to secure your personal computer and data, it is recommended to follow these guidelines:

- ✓ Keep the computer's operating system up-to-date and make sure to always install the latest security patches.
- ✓ Use firewalls and antivirus software.
- ✓ Ensure any browser plug-ins/add-ons are kept up-to-date.
- ✓ Do not install or use third-party toolbars in your web browser.